



What do I do now?

Was the death expected?

If the death was expected and at home, call the GP or doctor. If in a hospital, hospice or nursing home they will do this for you.

Was the death unexpected?

If the death was unexpected, the emergency services will need to be contacted and the Coroner will become involved.

What do I do next?

Sit with the person for as long as you want to, before arranging for them to be taken into care. Call us, when you are ready. There is no rush to move your loved one to care elsewhere, you may need a few hours to process what has happened before calling us.

Contact

Address

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Reach us

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It may seem difficult to know where to start with arranging a funeral, here is a check-list that may help:

- 1) **Collect the Cause of Death Certificate from the doctor, hospital or hospice**, and register the death at the local Registrar's office (within 5 days in England). A relative has to register the death, unless there are no relatives. For more details see https://www.gov.uk/register-a-death/y/england_wales
- 2) **Decide between burial and cremation.**
- 3) **How much input do you want?** Think about how much you want to be involved in organising and holding the funeral, and talk about it with us.
- 4) **Determine your budget - how much can you afford and how are you going to pay for it?** Is there a pre-paid funeral plan in place (usually detailed in the will).
- 5) Confirm date, venue, guest list & time for funeral.
- 6) **Decide on the kind of funeral you want.** Talk about the style of the funeral with friends & family, or review your loved ones funeral wishes if they left any directions. Things to consider are whether you'd prefer a minister, a celebrant or a friend to conduct the ceremony.
- 7) **Choose a coffin and transport for the day.** Having a hearse & a limousine isn't obligatory. You may prefer a more fitting mode of transport and be happy to use your own transport to get to the funeral on the day.
- 8) **Meet the person who will conduct the ceremony.** Discuss music, songs, readings, speakers, eulogy, procession, candles, keepsakes, venue etc.
- 9) **Arrange to visit the person's body, if you wish.**
- 10) **Arrange flowers, and any donations to charity.**
- 11) **Book a venue and caterers for gathering after the funeral.**
- 12) **Consider a memorial or a headstone, and what to do with the ashes later.**

One person from White Feather Funerals will look after you from the first meeting, right through the process and will be there on