



CONFIRMATION STATEMENT

TERMS & CONDITIONS

White Feather Funerals Ltd is a probationary member of SAIF (National Society of Allied & Independent Funeral Directors) and subscribe to their current Code of Practice, a copy of which is available on request from their office. We aim to act in a professional manner and provide a courteous, sensitive, and dignified service to all our families respectfully. We provide a bespoke service to meet the needs of our families/applicants and provide a 'Confirmation of Funeral Arrangements' with an estimate of costs of charges which are likely to be incurred based on the details that have been discussed. This will include the costs of our services as a Funeral Director and the third-party costs known as the disbursements including e.g. the crematoria or cemetery fees, minister/officiant, and the doctors' fee for cremation which we pay on behalf of the applicant. We will try and ensure the accuracy of these costs at the time of the arrangements, but they may be subject to change if the third parties change their costs. Our final invoice will be sent to the applicant 3-7 days after the service has taken place.

PAYMENT ARRANGEMENTS

We politely request that the disbursement fees are paid at least three working days prior to the funeral taking place and that full payment of our invoice is made within 7 days of the presentation from the date of the invoice. If the account is left unpaid after this time, then we reserve the right to charge an administration fee of £95 and interest at a rate of 4% above our bank's base rate from time to time in force unless otherwise agreed.

DECLARATION of OWNERSHIP

White Feather Funerals Ltd is an independent funeral director that trades under the same name. Company Number: 12518184 Registered Address: 23a High Street, Heathfield, TN21 8JR. Directors: Lucy Atabey.

FINANCIAL INTERESTS

We have no business or material financial interests in any price comparison website which compares funeral directors or crematoria and their respective prices. Further, we choose not to advertise on any of these sites as our prices are always available on our own website.

REGISTER OF CHARITABLE DONATIONS, CONTRIBUTIONS OR GRATUITIES

White Feather Funerals Ltd occasionally make charitable donations to good causes, for example, a local charity for a fundraiser they have arranged. These are usually between £50 and £100 in value.

By their own nature, these are one-off and occasional payments by their own definition. We make no other form of payment to a third party that does not relate to a cost incurred or a service provided by the third party on behalf of or to us. All funeral directors are legally required to publish this disclosure of Interests statement on their website and within their business premises to ensure that their clients & suppliers understand properly whom they are dealing with.